

					<b>Welcome</b>				

## A New Era Has Evolved for Ambulatory Care

Our team at Memorial Same Day Surgery Centers works hard to ensure that you feel at ease while you are with us. We will work closely with you to make this as pleasant an experience as possible.

## Memorial Same Day Surgery Centers

**954-962-3210**

Memorial Same Day Surgery Center East  
4470 Sheridan Street, Hollywood, Florida 33021

**954-430-1700**

Memorial Same Day Surgery Center West  
501 North Flamingo Road, Pembroke Pines, Florida 33028



Memorial Same Day  
Surgery Centers  
have earned the Joint Commission's  
Gold Seal of Approval™

[www.MemorialSameDay.com](http://www.MemorialSameDay.com)



## CONTACT BY OUR NURSE BEFORE YOUR PROCEDURE

If our nurse has not contacted you by 2 p.m. the weekday before surgery, please call 954-962-3210 (east) or 954-430-1700 (west).

## PHOTO ID AND INSURANCE CARD

Bring your insurance card and a photo identification card such as a driver's license with you the day of your procedure.



## EATING BEFORE YOUR PROCEDURE

Unless you receive other instructions from your physician or the Pre-Op nurse, do not eat or drink anything after midnight before your procedure.



# Welcome

## WELCOME TO MEMORIAL SAME DAY SURGERY CENTERS

Thank you for choosing Memorial Same Day Surgery Centers for your procedure. Our expert team will work hard to ensure that you feel at ease and comfortable while you are with us.

Our goal is to provide you with the best, most effective care so that you can return to your normal activities as quickly as possible. If you have any questions or concerns while you are in our care, we encourage you to ask any member of our team. We will be happy to answer your questions or to assist you.

The information contained in this booklet applies to all patients who are here for surgery, endoscopy, or pain relief procedures. We hope that it is helpful in preparing you for your procedure or treatment. If you have specific questions that are not answered here, please ask your physician, or call the Memorial Same Day Surgery Centers.

## PREPARATION FOR YOUR PROCEDURE

**Do not eat or drink anything after midnight before your procedure, unless you have been given special instructions by your physician or our Pre-Op nurse.**

This is extremely important. You could have serious complications if your stomach is not empty during surgery. Please ask your physician or call the Pre-Op nurse at Memorial Same Day Surgery Centers if you have questions about eating and drinking before your procedure. Children are scheduled as early in the day as possible. If your child is having surgery, please be sure that he or she does not eat or drink anything after midnight. If your child is an infant, our anesthesiologist may have additional instructions for you.

If you or your child are taking medication for heart problems, high blood pressure, or diabetes, our Pre-Op nurse will contact you to discuss proper instructions about taking the medication on the day of surgery.

If you develop any changes in your health between the Pre-Op visit to your physician and the day of the procedure, notify your physician. Please report even minor changes such as an elevated temperature, cough, or cold. If you suspect that you are pregnant, please notify your physician.

Parents may want to have an additional adult to assist in accompanying a child home.

## SECURE A DRIVER BEFORE YOUR SURGERY

**IMPORTANT:** For your own safety and protection, you will not be allowed to drive a motor vehicle immediately following your procedure. Please make arrangements to have someone bring you to and escort you home from the surgical center. Verification of the driver will be made prior to any procedure requiring sedation. **Your surgery will be cancelled if you fail to have a responsible driver to take you home.**

## DAY OF YOUR PROCEDURE

It is normal to feel anxious or a little nervous before your procedure. Being prepared helps reduce the anxiety. Here is some advice to help you prepare.

Bathe or shower and brush your teeth the morning of your surgery. Do not swallow any water. Nail polish and contact lenses should be removed. Do not use perfumes, colognes, or body lotions.

Wear warm, loose fitting comfortable clothes. Shirts with front buttons or zippers are best. Wear socks to keep your feet warm and sensible shoes to allow safe walking.

Leave valuables at home. There is no safe storage area for these items. Remove all jewelry and body piercing studs before leaving for the center. If your tongue is pierced, remove the stud. In case of an emergency, the stud can be an obstruction for placing lifesaving breathing instruments.

Limit the number of people accompanying you. To maximize the comfort of everyone waiting, we request that only one person come with you.

Be sure to bring your insurance card and a photo identification card such as a driver's license with you the day of your procedure.

Female patients, be prepared to give a urine sample. All female patients who have menstrual periods, regardless of age, will have a urine pregnancy test done prior to beginning any procedure.

In the Pre-Op area you will be asked the name of your physician and to state what procedure you are to have. This is done to help ensure that you have been properly informed. If you are unclear about your procedure, this is the time to ask questions. We will be happy to ask your physician to speak to you.

Before anything else is done a member of our Pre-Op team will ask you to sign two consent forms. One gives the Memorial Same Day Surgery Centers your permission to perform the procedure and the other is to allow the anesthesia team to care for you during the procedure.

## AFTER YOUR PROCEDURE

Following your procedure, you will be moved to our fully equipped recovery area. There, you will be closely monitored by our anesthesia and nursing team. The length of stay varies, and many patients are discharged within 30 minutes after their procedure.

We will bring one designated family member to the PACU (recovery room) when you are stable.



### IN CASE OF EMERGENCY

If you have an emergency, please contact the nearest hospital emergency department or call 911 for assistance.



### ANOTHER DRIVER IS NECESSARY

Your surgery will be cancelled if you fail to have a responsible driver to take you home.

### CONTACTING YOUR PHYSICIAN

If you have questions after your procedure, please contact your physician through his or her office.

## Memorial Same Day Surgery Centers

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Have your prescriptions filled before your procedure so when you return home, you will have the medication available when you need it.

## AFTER YOU RETURN HOME

Your recovery room nurse will provide you with post-procedure instructions regarding diet, rest, and medication. Plan to have someone stay with you for at least 12 hours following your procedure, and pamper yourself during this time.

Since it is normal to feel drowsy after receiving anesthetic medication, we also recommend that you postpone the following activities for 24 hours after your procedure:

- Driving and operating equipment
- Making significant decisions
- Signing important papers
- Drinking alcoholic beverages



## SOME HELPFUL SUGGESTIONS

If your physician has given you a prescription, have it filled before your procedure. Then, after you return home, you will have the medication available when you need it.

It is not unusual to forget small details, so write down any questions you may have and bring them with you. We will be happy to provide you with appropriate information.

It is a good idea to have someone stay with you for the first 12 hours after you return home. Rest and pamper yourself during this time.



## NOTICE OF PHYSICIAN FINANCIAL INTEREST

The following physicians have financial ownership:

- |                         |                          |                            |
|-------------------------|--------------------------|----------------------------|
| Andrew Amunategui, M.D. | Ellis Jacobs, DPM        | Joel Sandberg, MD          |
| Michael Augustino, MD   | Abraham Jaguan, M.D.     | Harris Shampain, MD        |
| Yvette Ans, MD          | David Jassir, M.D.       | Kenneth Sabacinski, D.P.M. |
| Barry Block, DPM        | Emilio Juncosa, M.D.     | Mark Sukenik, M.D.         |
| Yoav Barnavon, MD       | Scott Kazdan, D.O.       | Robert Siudmak, MD         |
| James Caschette, DO     | Robert Klein, MD         | Blane Shatkin, MD          |
| Jonathon Cooper, MD     | Garima Lal, M.D.         | James Stern, M.D.          |
| Susan Davila, MD        | Ira Lefkof, MD           | Alan Silbert, MD           |
| Lee Duffner, MD         | Alan Mendelsohn, MD      | Jeffrey Snow, MD           |
| Jay Fine, MD            | Daniel Morse, MD         | Gary Schwartz, MD          |
| Jason Frost, D.O.       | Ramiro Morales, M.D.     | Jose Santos, M.D.          |
| Kompal Gadh, M.D.       | Catherine Popkin, MD     | Vicente Silva, M.D.        |
| Barney Greenberg, DPM   | Russel Palmer, MD        | Douglas Smith, D.O.        |
| Charles Gluck, MD       | Howard Robinson, MD      | Russell Wolfe, MD          |
| Lawrence Grobman, MD    | Dexter Sereda, MD        | Jeffrey Worth, MD          |
| Mark Gordon, MD         | Michael Schoenwald, MD   | Jonathon Weiser, MD        |
| Todd Goldberg, D.O.     | Wayne Schonfeld, MD      | David Weiss, MD            |
| Scott Goldberg, M.D.    | Lawrence Stempel, DO     | Moshe Yalon, MD            |
| Marc Hammerman, MD      | Stephen Sinkoe, DPM      |                            |
| Gary Hopen, MD          | Irwin C. Steinberg, M.D. |                            |

# Finances

## FINANCIAL ARRANGEMENTS

Our business office team will be glad to submit the claim to your insurance company or Medicare for Memorial Same Day Surgery Centers charges. Standard outpatient procedures are usually covered by your medical insurance or Medicare. You will receive separate bills from the Memorial Same Day Surgery Centers, your physician, and your anesthesiologist. You may also receive a bill for any laboratory, pathology, or diagnostic services that you receive.

Depending on your coverage, you may be asked for partial payment upon admission to the Center. We make every effort to inform you of this amount prior to your admission. When you arrive for surgery, you should be prepared to pay all co-payments and your deductible if it has not been met.

For your convenience, we accept MasterCard, VISA, American Express, and Discover credit cards. We also accept personal checks (with the exception of cosmetic procedures), cash, cashier's checks, and money orders.

If we need additional insurance information, or if you need to make a payment at the time of your surgery, one of our business office team members will contact you prior to your procedure. He or she will collect necessary insurance information to assist with your registration process.

If you have not heard from us within 48 hours before your procedure, or if you have any questions regarding any of this information, please call Memorial Same Day Surgery Centers at 954-962-3210 (east) or 954-430-1700 (west).

## ADVANCE DIRECTIVES

Do you have an advance directive or living will? If you do, you need to know that advance directives are not honored at Memorial Same Day Surgery Centers. Please feel free to bring a copy of your advance directive with you at time of surgery, because, if you need to be transferred to an acute care hospital, you will be requested to provide a copy to the hospital at that time.



## ANY QUESTIONS?

If you have any questions regarding your procedure or any of the information in this booklet, please call your physician or Memorial Same Day Surgery Centers.



## WE'RE HERE TO HELP

Our business office team will be glad to assist you in filing the necessary insurance claims.

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# Your Rights

## PATIENT'S RIGHTS AND RESPONSIBILITIES

Good communication between the patient and the health care provider is always a priority to the Memorial Same Day Surgery Centers team. Section 381.026, Florida Statutes, addresses the Patient's Bill of Rights and Responsibilities. You may link to these statutes at our web site [www.MemorialSameDay.com](http://www.MemorialSameDay.com). Below is a summary of your rights and responsibilities.

### A PATIENT HAS THE RIGHT TO:

- Be treated with courtesy and respect, with appreciation of his or her dignity, and with protection of privacy.
- Receive a prompt and reasonable response to questions and requests.
- Know who is providing medical services and who is responsible for his or her care.
- Know what patient support services are available, including if an interpreter is available if the patient does not speak English.
- Know what rules and regulations apply to his or her conduct.
- Be given by the health care provider information such as diagnosis, planned course of treatment, alternatives, risks, and prognosis.
- Refuse any treatment, except as otherwise provided by law.
- Be given full information and necessary counseling on the availability of known financial resources for care.
- Know whether the health care provider or facility accepts the Medicare assignment rate, if the patient is covered by Medicare.
- Receive prior to treatment, a reasonable estimate of charges for medical care.
- Receive a copy of an understandable itemized bill and, if requested, to have the charges explained.
- Receive medical treatment or accommodations, regardless of race, national origin, religion, handicap, or source of payment.
- Receive treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
- Know if medical treatment is for purposes of experimental research and to give his or her consent or refusal to participate in such research.
- Express complaints regarding any violation of his or her rights.

### A PATIENT IS RESPONSIBLE FOR:

- Giving the health care provider accurate information about present complaints, past illnesses, hospitalizations, medications, and any other information about his or her health.
- Reporting unexpected changes in his or her condition to the health care provider.



### IT'S THE LAW

Florida law requires that your health care provider or health care facility recognize your rights while you are receiving medical care. It also requires that you respect the health care provider's or facility's right to expect certain behavior on the part of patients.



## HOURS OF OPERATION

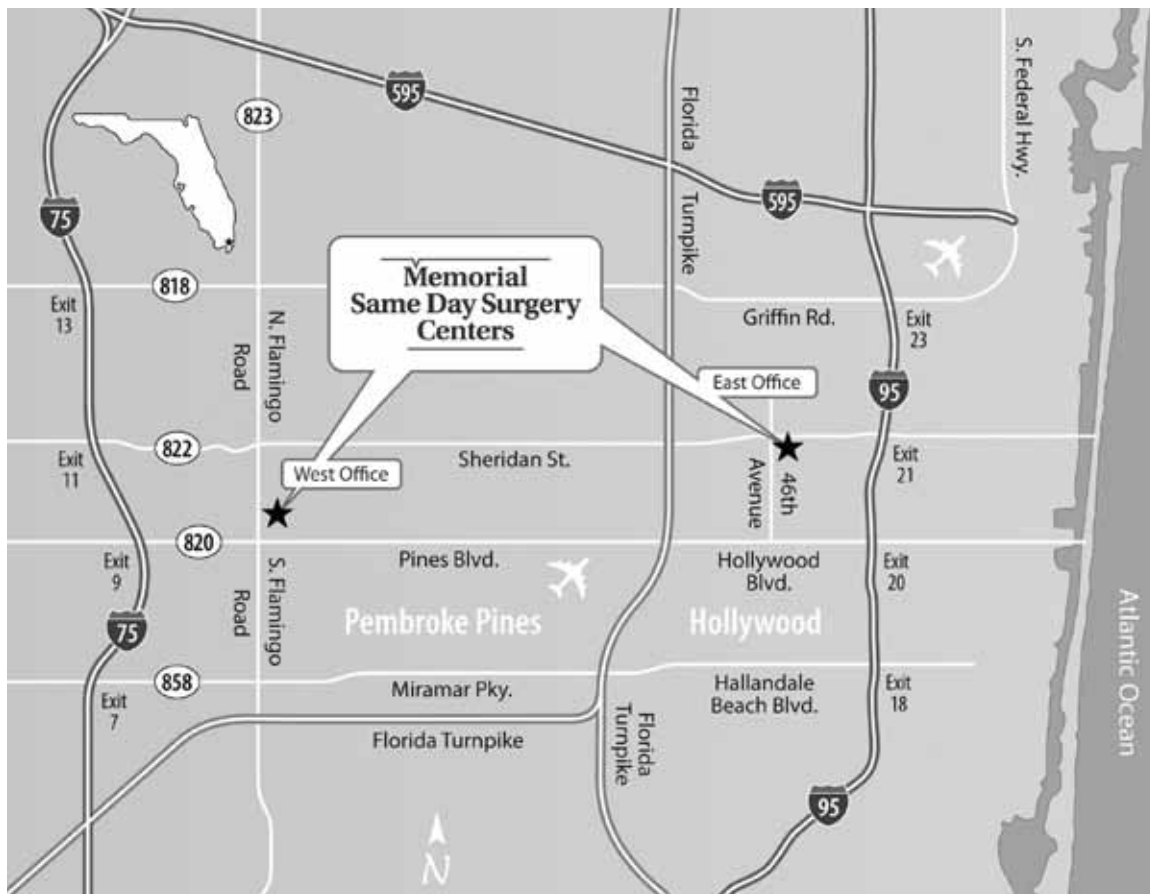
Both Memorial Same Day Surgery Centers are open Monday-Friday, 6 a.m. to 5 p.m.

## IN CASE OF AN EMERGENCY

Should an emergency arise after you have been discharged, you should contact your physician, go to the nearest hospital emergency department, or call 911.



Memorial Same Day Surgery Centers have earned the Joint Commission's Gold Seal of Approval™



# Directions

### MEMORIAL SAME DAY SURGERY CENTER WEST (PEMBROKE PINES)

**From Interstate 95 (I-95):** Take the Hollywood Boulevard Exit 20 west. Make a right (north) on Flamingo Road. The entrance is on the right.

**From the Florida Turnpike:** Take the Hollywood/Pines Boulevard exit west. Make a right (north) on Flamingo Road. The entrance is on the right.

**From Interstate 75 (I-75):** Take the Pines Boulevard Exit 9 east. Make a left (north) on Flamingo Road. The entrance is on the right.

### MEMORIAL SAME DAY SURGERY CENTER EAST (HOLLYWOOD)

**From Interstate 95 (I-95):** Take the Sheridan Street Exit 21 west. Make a U-turn at 46th Avenue onto Sheridan Street heading east. The entrance is on the right.

**From the Florida Turnpike:** Take the Hollywood/Pines Boulevard exit east. Make a left (north) on 46th Avenue to Sheridan Street. Make a right (east) on Sheridan Street. The entrance is on the right.

**From Interstate 75 (I-75):** Take the Pines Boulevard Exit 9 east. Make a left (north) on 46th Avenue to Sheridan Street. Make a right (east) on Sheridan Street. The entrance is on the right.

YOUR APPOINTMENT: \_\_\_\_\_

- West Office** 501 North Flamingo Road, Pembroke Pines, Florida 33028 / 954-430-1700
- East Office** 4470 Sheridan Street, Hollywood, FL 33021 / 954-962-3210

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